

NUMBER: 23-031-15

GROUP: Body

DATE: August 12, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-085. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Gap Between Headliner And Sunroof Shade

OVERVIEW:

This bulletin involves replacing the headliner.

MODELS:

2015 (KL) Jeep Cherokee

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA, LATAM, EMEA, APAC**

NOTE: This bulletin applies to vehicles built on or after May 29, 2015 (MDH 0529XX) and on or before June 03, 2015 (MDH 0603XX) equipped with Full Sunroof, Pwr Frt, Fixed Rear (Sales Code GWJ).

SYMPTOM/CONDITION:

The customer may describe a larger than expected gap between the headliner and the sunroof shade.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	5RW50HDAAA	Headliner
1 (AR)	5RW51HDAAA	Headliner
1 (AR)	5RW52HDAAA	Headliner
1 (AR)	5RW54HDAAA	Headliner

REPAIR PROCEDURE:

1. Measure the gap (1) between the sunroof shade and the headliner (Fig. 1).

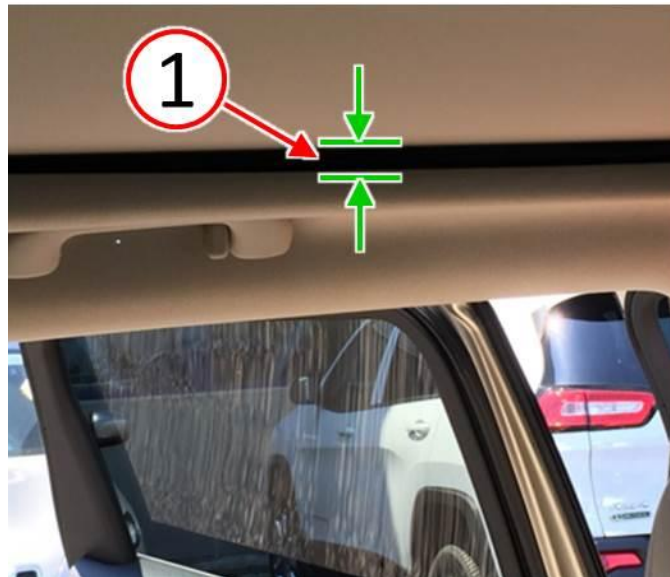


Fig. 1 Gap Between Headliner And Sunroof Shade

1 - Gap

2. Is the gap greater than 4 mm (5/32 in.)?
 - a. YES>>> Continue with the Repair Procedure [Step #3](#).
 - b. NO>>> This bulletin has been completed, use LOP (23-20-45-9D) to close the active RRT.
3. Replace the headliner. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 23 - Body> Interior> HEADLINER> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-45-9D	Headliner - Inspect Gap at Sunroof Shade (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-45-9E	Headliner - Inspect and Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.8 Hrs.

FAILURE CODE:

ZZ	Service Action
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