



NUMBER: 08-053-15

GROUP: Electrical

DATE: May 08, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-050. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE LEVEL MUST BE AT 15.04 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Cluster Backlighting Dimming Incorrectly

OVERVIEW:

This bulletin involves replacing and programming the instrument panel cluster.

MODELS:

2015 (BU) Jeep Renegade (Brazil only)

NOTE: This bulletin applies to vehicles built on or before April 10, 2015 (MDH 0410XX) with Brazil Country Code (Sales Code 8A1).

SYMPTOM/CONDITION:

A small number of customer may notice that the cluster illumination is not dimming properly while in day or night modes.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1	100224773	Instrument Panel Cluster

REPAIR PROCEDURE:

1. Remove and replace the Instrument Cluster following the instructions on Dealer Connect, TechCONNECT under 08 - Electrical, 8J - Instrument Cluster, Removal/Installation.

NOTE: Keep the Instrument Cluster un-installed but connected to its wiring harness.

2. Access the link for a remote setup <http://tinyurl.com/k9pxlxb> and fill the form. Press "Send (Enviar)" to be placed on the attendance line.

NOTE: Make sure the computer is connected to the internet.

3. After the support session has been initiated, follow the instructions given from the chat line agent.
4. The agent will perform the programming remotely. be sure to pay attention to the chat session in the event some instruction is required.
5. Finish installing the new instrument cluster following the replacement procedure located in TechCONNECT under 08 - Electrical, 8J - Instrument Cluster, Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-45-10-9B	Cluster, Instrument Panel - Replace (2 - Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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