

Part Number: 68206388A\$, Z8206388A\$, 68206392A\$, 68206394A\$, 68206390A\$, 68206389A\$, 68206391A\$, 68206395A\$, 68206393A4, 68212744A\$, 68212745A\$, 68212746A\$, Z8206392A\$, Z8206394A\$, Z8206390A\$, Z8206389A\$, Z8206391A\$, Z8206395A\$, Z8206393A4, Z8212744A\$, Z8212745A\$, Z8212746A\$

Part Description: Radio - Multimedia

Issue Description: Issue 1: When updating SW on an RA3 or RA4 radio, note what model year the vehicle is. Older MY SW should not be flashed into a current MY. Example: MY14 SW should not be flashed into a MY15. MY15 UF SW should not be flashed into MY15 KL. To reduce the possibility of error, the latest SW level can be downloaded to a USB stick by providing the VIN here:
<https://rsur.extra.chrysler.com/rsur/dealerInfo.do?hidAction=search~>

Issue 2: 2015 LA only -- Prior to replacing the radio for poor FM reception. Please confirm if the Radio's loss of FM signal occurs only when Park Lamps are engaged - - if so, Please contact Darryle Woodham @ Cell (248) 877-5026. If no response with in 15 minutes proceed with required repair.

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
