



NUMBER: 23-035-15

GROUP: Body

DATE: September 05, 2015

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SUBJECT:

Sunroof Leak Under High Water Pressure

OVERVIEW:

This bulletin involves installing a new sunroof service trough.

MODELS:

2011-2016	(MK)	Jeep Compass/Patriot
2011-2016	(JC)	Dodge Journey
2011-2012	(PM)	Dodge Caliber

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA, EMEA, LATAM, APAC.**

**NOTE: This bulletin applies to vehicles built on or before May 05, 2015 (MDH
0505XX).**

SYMPTOM/CONDITION:

The customer may describe a water leak at the rear of the sunroof when using a high pressure touchless car wash.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68019472AA	Service Trough

REPAIR PROCEDURE:

Replace the sunroof trough. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 23 - Body > Sunroof > TROUGH, Sunroof > Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-30-62-93	Replace Sunroof Trough (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.4 Hrs

FAILURE CODE:

ZZ	Service Action
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