

**Measure no.**

US 62133778-01

**Subject**

Navigator V SD memory card

**Status date (mm/dd/yy)**

11/20/15

**Status**

Accepted

**Organization**

US, MOT

**Date created (mm/dd/yy)**

11/20/15

**Created by**

Martin Bumba

**PQM Problem reference****Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

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**Vehicles affected****E series****Engine****Body**

K17 K18 K19 K21 K25

K25/02 K25/03 K25/11 K25/12

K25/31

K25/32 K25/HP K26 K26/02

K26/11

K27 K27/11 K28 K29 K29/HP

K40 K40/11 K43 K43/11 K43/HV

K44 K44/31 K47 K48 K49

K50 K51 K52 K53 K54

K70/11 K71 K71/11 K72 K72/11

K73/02 K73/03 R13/40

**Production period (from/to)****Feedback (all cases relating to****(mm/dd/yy)****Comment on production period****measure up to) (mm/dd/yy)**

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**Complaint**

Map data should be stored on a 64 GB SD card. In GARMIN Express the note appears that a maximum of 32 GB is possible.

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**Cause**

During installation of map data on the SD card, the page (see attachment) is shown by Garmin Express. This note appears on all GARMIN devices. Some GARMIN devices only support SD cards with a maximum of 32 GB.

Navigator V supports microSD, microSDHC and microSDXC memory cards in the FAT32 format with a storage capacity of up to 64 GB, for example for storage of audio files.

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### Measure

In contrast to the message "maximum of 32 GB" it is therefore possible to use a 64GB SD card in this case.

Proceed with the installation by pressing "Continue".

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### Complaint

|   | Fault location | Fault type  | Fault place |
|---|----------------|-------------|-------------|
| ▶ | Navigation     | Malfunction |             |

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### Cause

| #   | Fault location  | Fault type        | Fault place           |
|-----|-----------------|-------------------|-----------------------|
| ▶ 1 | 77/52 Navigator | Software error    |                       |
|     | Repair Task     | Special Clearance | Area                  |
|     |                 | No                | Electrics/Electronics |

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### Fault code

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Progman / DIS / ISTA / ISTA/P

| System | State | Version |
|--------|-------|---------|
|--------|-------|---------|

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 Garmin Express

 zūmo 3x0  
Connected



 We need your help before we can begin the map update. 

 Software

 Restart

 Preparing

 Maps

The latest version of these maps have so much new information that we're not going to be able to fit it all on your device's internal memory. Here's what you can do:



**Use a Memory Card (Recommended)**  
Insert a microSD™ card with at least 130 MB (maximum 32 GB) of storage capacity in your device to increase the internal memory.





**Choose a Region**  
Replace the maps you have now with just the regions you need. You can always change regions later if needed.



