



Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

SUBJECT

Service Action: Bluetooth Software (KISU Data) Update

MODEL

F06 (6 Series Gran Coupe)

F12 (6 Series Coupe)

F13 (6 Series Convertible)

Produced from March 10, 2015 to July 1, 2015

With option 609 (HU-H)

SITUATION

The Bluetooth functionalities do not meet customer expectations. The following improvements were implemented:

- Reconnection strategy
- 3rd Party App Metadata – Album art and song title

AFFECTED VEHICLES

This Service Action involves F06 (6 Series Grand Coupe), F12 (6 Series Convertible) and F13 (6 Series Coupe) models produced from March 10, 2015 to July 1, 2015. Please perform it before customer delivery or the next time this vehicle comes to your workshop.

Vehicles which require this Service Action to be completed will show it as “Open” when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CAUSE

The Bluetooth software.

CORRECTION

Install the KISU (Customer Initiated Software Update) software.

Note: The USB sticks used for the previous campaign can be used to download and transfer the software to the vehicle.

PROCEDURE

Refer to the attached file in the attachment section of this bulletin.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 84 47 01 00	
Labor Operation:	Labor Allowance:	Description:
00 63 821	1 FRU	Install software in the vehicle (Plus work)

ATTACHMENTS

View PDF attachment [B840615 Attachment](#).

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