

**SUBJECT****Head-Up Display (HUD) Rattling Noises During Image Adjustment or While Driving****MODEL**

F30 (3 Series Sedan)

F30H (3 Series Hybrid)

Vehicles with SA610 BMW Head-Up Display produced up to November 2015.

SITUATION

When operating the Head-Up Display (HUD) adjustment a noise can be heard from inside the dashboard behind the Instrument Cluster. While driving over rough roads something can be heard rattling inside the HUD.

CAUSE

Internal HUD failure.

CORRECTION

Replace the HUD.

PROCEDURE

If the noise can be reproduced then the HUD should be replaced.

Follow ISTA Repair Instructions REP-RAF3062-6230010 - Removing and installing/renewing head-up display

Reprogram vehicle using ISTA/P V3.57.1 or higher software.

Always connect a BMW approved battery charger / power supply ([SI B04 23 10](#)).

PARTS INFORMATION

Part Number	Description	Quantity
62 30 9 358 960	Head-up display	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	62 30 06 39 00	Mechanical system, HUD unpleasant noises

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And:		
62 30 515	Refer to KSD2	Replacing head-up display (after vehicle diagnosis) (includes removing and installing trim panel for instrument panel)
And		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

Other Repairs

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

Overlapping Labor – Other Repairs

If you need to perform and claim other eligible repair work and if invoicing the corresponding KSD2 labor operations results in overlapping labor, then invoice work time (WT) labor operation 00 50 000 instead for the additional labor time needed (FRU allowance minus the overlapping labor).

When this WT labor operation is used for repair work that will be claimed under a different defect code, a separate punch time is required.

Labor operation code 00 50 000 is not considered a Main labor operation.

On the repair order and in the claim comment section, please identify the labor operation(s) being replaced and itemize the FRU amount being claimed.

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