

December 2015 Warranties

This Service Information bulletin supersedes SI 61 06 03 dated September 2015.

NEW designates changes to this revision

SUBJECT

Wiper Blade Assemblies and Replaceable Rubber Inserts

MODEL

A11

INFORMATION

BMW Passenger Car and Light Truck wiper blades (including the rubber inserts) are covered either under the terms of the:

- New Vehicle Limited Warranty, up to the first 2,000 miles, for defects in material or workmanship; or an
- "Active" BMW Maintenance Program for replacements which are required due to normal wear and tear.

BMW Maintenance Program

Under normal driving conditions, operation and vehicle care, the expected service life of the wiper blade "rubber" insert is 12 months or longer as determined from the vehicle's original in-service date or from the date of its last replacement.

There is no specified wiper blade replacement interval.

However, so your center can address the occasional customer that is experiencing wiper blade "performance issue" sooner than expected, wiper blade replacements can be performed and submitted under an active maintenance program starting 60-days prior to the end of 12 months.

The automatic replacement of the vehicle's wiper blades at every workshop visit is not acceptable.

This policy supersedes all other statements concerning the replacement of wiper blades, front and rear as applicable.

BMW NA reserves the right to inspect all parts replaced under the BMW Maintenance Program, either:

- At your center by BMW NA personnel, and/or by
- A request to have these parts returned to the BMW NA's Warranty Parts Return Center (WPRC)

For further details, refer to Section 6 of the Warranty Policy and Procedure Manual.

Wiper Blade Rubber Care

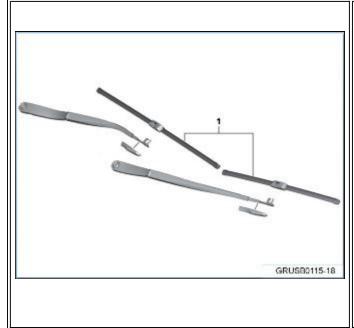
Please recommend to your customers to regularly clean the wiper blade assemblies with soapy water to avoid streaking.

Windshield Care

Wax, dirt and road film buildup on the windshield can cause streaking, poor wiper operation and premature wear of the wiper blade inserts. The windshield should be cleaned regularly to remove contamination. We recommend using BMW approved car care products to clean and care for the vehicle.

SITUATION

BMW is pleased to announce the availability of replacement wiper rubber "inserts" for the front windshield wiper blade assemblies (1) for specific vehicles.



The wiper rubber "inserts" are available for the following vehicles:

- F01 (7 Series Sedan)
- F02 (7 Series Sedan LWB)
- F06 (6 Series Gran Coupe)
- F07 (5 Series Gran Turismo)
- F10 (5 Series Sedan)
- F12 (6 Series Convertible)
- F13 (6 Series Coupe)
- F25 (X3 xDrive/sDrive)
- F26 (X4 xDrive)

PROCEDURE

Effective on or after:

- October 26, 2015 for the F01, F02, F06, F07, F10, F12, F13, F25, F26; and
- January 18, 2016 for the F15, F16

These replacement wiper rubber "inserts" part numbers must be used to perform any repair on these vehicles that are eligible to be submitted as either a warranty or maintenance program claim.

Please refer to the attached wiper rubber "insert" installation instructions that apply to the type of wiper blade installed on the vehicle:

• Bosch Aero Twin (F01, F02, F06, F07, F10, F12, F13, F25, F26)

• Denso (F15, F16)

PARTS INFORMATION

| Part Number | NEW Description | Quantity |
|-----------------|-----------------------------------|----------|
| 61 61 7 437 767 | Set of wiper rubber (F01/02/F07) | 1 |
| 61 61 7 438 021 | Set of wiper rubber (F15/F16) | 1 |
| 61 61 7 438 022 | Set of wiper rubber (F25/F26) | 1 |
| 61 61 7 438 124 | Set of wiper rubber (F06/F12/F13) | 1 |
| 61 61 7 438 125 | Set of wiper rubber (F10) | 1 |

The above wiper rubber "insert" part numbers will eventually be included in EPC.

For all other vehicles (non-listed), please continue use the wiper blade "assembly" part numbers in EPC, front and/or rear, as applicable.

Please be sure to use the "Set" part number that contains "both" front wiper blade assembles when it is available.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty (up to the first 2,000 miles) or an "active" BMW Maintenance Program for Passenger Cars and Light Trucks.

ATTACHMENTS

View PDF attachment **B610603 Bosch Insert Install**.

View PDF attachment **B610603 Denso Insert Install**.

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