



SI B51 40 15  
Body Equipment

December 2015  
Technical Service

## SUBJECT

**Inside Front Door Handle Makes Cracking Noise**

## MODEL

I12 (i8)

## SITUATION


Customer states there is a cracking noise when pulling on the inside door handle.

## CAUSE

Front door trim panel loose on right or left side.

## PROCEDURE

The repair procedure shown is for the left or right door. Both front doors could be affected.

	<p>Use Repair Instruction REP 51 41 000 “Remove and install / replacing the left or right front door trim”.</p> <p>Retighten the three screws on the handle trim to a torque value to 2.6 Nm.</p> <p>Confirm the crackling noise is gone. <b>If noise is still present</b>, replace the three screws with part number 07 14 9 909 368 and torque to 3 Nm.</p>
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## PARTS INFORMATION

Part Number	Description	Quantity
07 14 2 586 061	Screws	As needed

## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>51 41 00 39 00</b>
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## Repairing One Side

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<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 41 000	Refer to KSD2	Removing and installing left or right front door trim panel
And:		
51 99 000	1 FRU	Work time to tighten or replace 3 screws

If you are using a Main labor code for another repair, use the Plus code labor operation 51 41 503 instead.

Or:

### Repairing Both Sides

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 41 002	Refer to KSD2	Removing and installing both front door trim panels
And:		
51 99 000	2 FRU	Work time to tighten or replace 6 screws

If you are using a Main labor code for another repair, use the Plus code labor operation 51 41 505 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 51 99 000 is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

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