



This Service Information bulletin supersedes SI B51 24 15 **dated September 2015.**

NEW designates changes to this revision

SUBJECT

Groaning Noise from the Exterior Mirror

MODEL

F32 (4 Series Coupe)

F33 (4 Series Convertible)

F34 (3 Series Gran Turismo)

F36 (4 Series Gran Coupe)

F82 (M4 Coupe)

F83 (M4 Convertible)

SITUATION

A groaning noise is heard coming from the area around the outside mirror when opening and closing the door. The noise is more noticeable when the door is fully open to the end stop.

CAUSE

The outer front door weather strip rubs against the mirror housing.

PROCEDURE

Refer to the attached procedure to correct the issue.

PARTS INFORMATION

Part Number	Description	Quantity
51 12 7 268 385	Protection foil (L=465mm)	See below
Refer to ETK	Seal, mirror base, outside left and/or right	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Applying Protective Foil Only

Defect Code:	NEW 51 16 00 39 00	

Labor Operation:	Labor Allowance:	Description:
51 16 001	Refer to KSD2	Removing and installing rear-view mirror on front door, left or right
Or:		
51 16 021	Refer to KSD2	Removing and installing both rear-view mirror on front door

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 501 (one) or 51 16 521 (both) instead.

Or:

Rubber guide and Applying Protective Foil, if needed

Defect Code:	51 33 09 32 00	
Labor Operation:	Labor Allowance:	Description:
51 32 211	Refer to KSD2	Replacing rubber guide for left or right front door window (if needed, includes removing and installing the rear-view mirror)
Or:		
51 32 212	Refer to KSD2	Replacing rubber guide for both front door windows (if needed, if needed, includes removing and installing both rear-view mirrors)

If you are using a Main labor code for another repair, use the Plus code labor operation 51 32 711 (one) or 51 32 712 (both) instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

And:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (Protection foil). Please, do not use part numbers for claim
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submission.

Sublet reimbursement calculation for claiming the used quantities of repair-related bulk materials (Protection foil: BMW part number 51 12 7 268 385) is at dealer net plus handling.

Enter this material cost in sublet and itemize the amount in the claim comment section.

ATTACHMENTS

View PDF attachment [B512415 Attachment](#).

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