

Measure no.

US 62352243-01

Subject

Windscreen adjuster malfunction

Status date (mm/dd/yy)

12/9/15

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

12/9/15

Created by

Markus Grosam

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K19/11

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period

/

Feedback (all cases relating to

measure up to) (mm/dd/yy)

Complaint

- 1) Adjustment of the windscreen is not possible
- 2) The windscreen cannot be moved completely downwards
- 3) The windscreen moves by itself when switching-off the ignition

Cause

The windscreen adjustment on this vehicle is fitted with an automatic parking position and recalibration function.

A part exchange will not provide a solution in the case of a complaint.

For a functional description and corrective steps, see the following under Measure.

Measure

- 1) The electrical adjustment of the windscreen is only possible when the engine is running.

If the windscreen can only be adjusted upwards or not at all while the engine is running, the windscreen must be calibrated using ISTA or ISTA/P.

2) The windscreen does not normally move to the lower buffer. This limit position is only to allow calibration of the windscreen.

There should always be a slight gap present during normal operation.

3) The windscreen has a memory function.

If the windscreen is higher than 50% when switching off the ignition, the windscreen is retracted to 50%.

When next switching on of the ignition, it moves back to the previously saved position.

Note on the windscreen recalibration function:

The windscreen recalibrates itself after about 20 downwards adjustments.

To do this it moves downwards shortly to the limit position and then a little upwards again.

Complaint

	Fault location	Fault type	Fault place
▶	Adjusting windscreen	Autonomous adjusting / switching over	
▶	Adjusting windscreen	Not adjustable	
▶	Adjusting windscreen	Seized / locked	

Cause

#	Fault location	Fault type	Fault place
▶ 1	46/63 Windshield adjustment	Malfunction	
	Repair Task	Special Clearance	Area
	Program/encode	No	Electrics/Electronics

Fault code

Progman / DIS / ISTA / ISTA/P

System	State	Version
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