

Retail Operator / General Manager	Sales – Motorcycles	Sales – Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: November, 2015 Bulletin #: 32 002 15 (027)		Source: BMW Motorrad USA Name: Gordon McDonnell Title: Manager – Service and Technical				



BMW Motorrad USA

Service Information Bulletin

Subject: Clutch cable routing

Models: F 800 R (K73/02)

Details: Within the framework of quality monitoring, BMW Motorrad has ascertained that the instrument cluster upper housing can be damaged by the clutch cable (see illustration). Installing an extra cable support (Ω-clip) enables the routing of the clutch cable to be corrected in such a way as to prevent it from coming into contact with the housing of the instrument cluster.

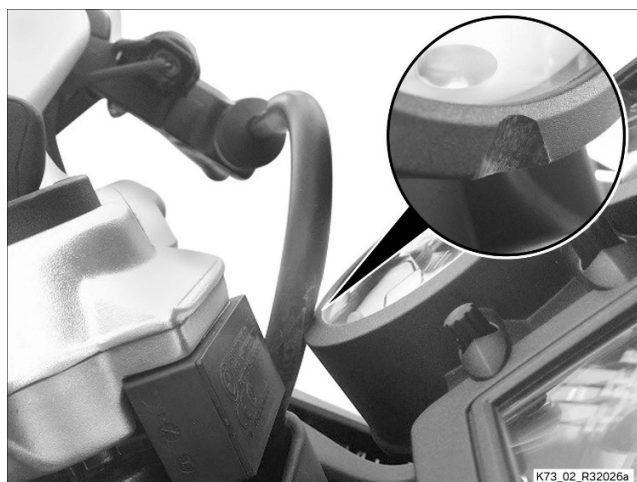


Illustration: Damage to upper housing caused by contact with clutch cable

Vehicles affected: All vehicles from production date August 21, 2012 onward with the possibility of adjusting clutch play at the handlebar fitting.

Service Solution: In the event of a verified complaint, install the extra hose support (part number: 13 31 1 707 705) (see attached work item 32 73 085 for details). With verified damage to the instrument cluster housing caused by the clutch cable, replace the upper housing. See the description of work item 62 11 590 on the current RSD (Repair and Service Data BMW Motorrad) DVD.

Warranty processing: The repair described in this bulletin will be covered by the normal terms of the BMW New Motorcycle Limited Warranty or until December 31, 2017, whichever comes first. Use the temporary defect code below to bill installation of the extra cable support.

Defect code	Description
32 73 92 78 00	Optimization of clutch cable routing

FRU number	Description
32 73 085*	Installing holder for clutch cable, 2 FRUs
+62 11 590	Replacing upper instrument housing section, 2 FRUs

Part numbers	Description
13 31 1 707 705	Hose holder
62 11 7 712 822	Cover for instrument panel
62 11 7 712 824	Trim for instrument panel (with on-board computer)

*Main Work: These main labor operations include all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g. visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Contact Information:

For technical inquires in relation to this bulletin	Please open a PuMA case
For warranty inquires in relation to this bulletin	Motorrad.Warranties@bmwna.com
For parts inquires in relation to this bulletin	Michael.Kagan@bmwnaext.com
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32 73 085 Installing holder for clutch cable

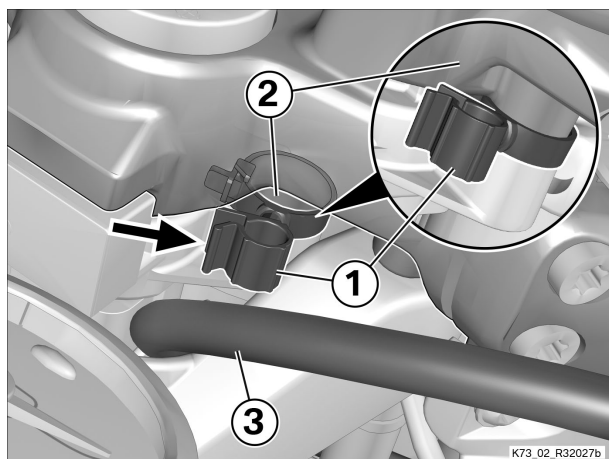
1

► Preparatory work

- without centre stand^{OA}
- Removing and installing the rear-wheel stand special tool (motorcycles without centre stand) (Description in item: 46 52 510, Billed as a separate item)◊



2



► Installing hose support for clutch cable

- Secure hose support (1) to mounting dome of fork bridge (2).
- Turn the **opening (arrow)** of hose support (1) to the **right** (as viewed in forward direction of travel) and insert clutch cable (3).



3

► Follow-up work

- Final check of work performed

