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This Service Information bulletin supersedes SI B62 07 15 **dated October 2015**

**NEW** designates changes to this revision

#### **SUBJECT**

**Instrument Cluster display is partially blank**

#### **MODEL**

F01 F02 (7 Series Sedan) without SA6WB

F06 (6 Series Gran Coupe) without SA6WB

F07 (5 Series Grand Turismo) without SA6WB

F10 (5 Series Sedan) with SA6WA

F12 (6 Series Convertible) without SA6WB

F13 (6 Series Coupe) without SA6WB

F15 (X5) with SA610 OR SA6WA, but WITHOUT SA6WB

F16 (X6) with SA610 OR SA6WA, but WITHOUT SA6WB

F25 (X3) with SA610 OR SA6WA, but WITHOUT SA6WB

F26 (X4) with SA610 OR SA6WA, but WITHOUT SA6WB

F85 (X5 M) All

F86 (X6 M) All

**NEW** Vehicles produced up to April 30, 2016

#### **SITUATION**

The Instrument Cluster (Kombi) lower display may be intermittently blank. The Board Computer, Ambient Temperature and Check Control Messages will not display.



### CAUSE

Instrument Cluster software error.

### CORRECTION

**NEW** Instrument Cluster must be programmed using ISTA/P V3.57.0 or higher software.

Vehicles	New Integration Level
F01, F02	F001-15-11-501
F06, F07, F10, F12, F13, F15, F16, F85, F86	F010-15-11-501
F25, F26	F025-15-11-501

### PROCEDURE

Follow the steps below to correct the situation:

1. Connect the vehicle to ISTA/P.
2. Program and encode the complete vehicle using ISTA/P 3.57.0 or higher.

**Always connect a BMW approved battery charger / power supply**([SI B04 23 10](#)).

**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>62 11 20 86 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

**NEW Vehicle Programming and Encoding**

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

**NEW Other Repairs**

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

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