

October 2015 Technical Service

SUBJECT

Navigation CIC vehicle positioning temporarily incorrect

MODEL

F25 (X3)

F30 (3 Series Sedan)

Vehicles with SA609 CIC (Car Infotainment Computer) Navigation produced to July 1, 2012

SITUATION

The Navigation system may temporarily display the vehicle in the wrong location. This mainly occurs on short sections of road and the vehicle position may take 2 or more minutes to be shown correctly.

CAUSE

Invalid calculation in the CIC head unit.

CORRECTION

Program the vehicle using ISTA/P V3.57.0 (I-Level F0xx-15-11-501) or higher.

PROCEDURE

- 1. Run a vehicle test with ISTA/D to eliminate any other faults in the vehicle.
- 2. Submit a Puma case with the title "SI B65 16 15" requesting a modified Vehicle Order (VO). Technical Service will supply a new vehicle order with the additional option code "SCIC".
- 3. Use ISTA/P V3.57.0 (I-Level F0xx-15-11-501) or higher and adapt the Vehicle Order.
- 4. Program and code the vehicle with ISTA/P.

Always connect a BMW approved battery charger / power supply (SI B04 23 10).

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code	65 12 65 02 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)

And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as "Charging battery")
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles "arriving" with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

Other Repairs

If other eligible and covered work is performed "prior" to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

[Copyright ©2015 BMW of North America, Inc.]