



This Service Information bulletin supersedes SI B62 03 15 **dated April 2015**.

**NEW** designates changes to this revision

#### **SUBJECT**

**Door Open Message Displayed, Even Though Door Is Closed**

#### **MODEL**

**NEW**

E84 (X1) Produced from July 2012 to March 2015

F01, F02 (7 Series Sedan) Produced from January 1, 2013 to August 2014

F04 (7 Series ActiveHybrid) Produced from January 1, 2013 to August 2014

F06 (6 Series Gran Coupe) Produced from January 1, 2013 to August 2014

F07 (5 Series Grand Turismo) Produced from January 1, 2013 to August 2014

F10 (5 Series Sedan) Produced from January 1, 2013 to August 2014

F12 (6 Series Convertible) Produced from January 1, 2013 to August 2014

F13 (6 Series Coupe) Produced from January 1, 2013 to August 2014

F25 (X3) Produced from February 1, 2013 to November 2014

F26 (X4) Produced from February 1, 2013 to November 2014

#### **NEW SITUATION**

While driving, a CCM (Check Control Message) indicates the doors are open, even though they are closed. Also, sometimes the gong will sound and the interior lights will go on and off.

#### **NEW CAUSE**

The FRM (Footwell Module) sees an incorrect door lock status caused by voltage variations in the door locks.

#### **NEW CORRECTION**

Install lock repair kit in each door

#### **NEW PROCEDURE**

Follow attached procedure

#### **PARTS INFORMATION**

Part Number	Description	Quantity
61 12 7 354 886	Repair Set Lock	As Needed

**NEW WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>61 38 06 14 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

And, as necessary:

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 41 505	Refer to KSD2	Removing and installing both front door trim panels
And:		
51 42 505	Refer to KSD2	Removing and installing both rear door trim panels
And:		
67 00 009	1 FRU	Inspecting date code on each
And:		
51 99 000	Work time (WT)	Installation of the door lock repair kit (s): Two Doors = 2 FRU. And as applicable: Four Doors = 4 FRU.

Work time labor operation codes 67 00 009 and 51 99 000 are not considered a Main labor operations. Also, since the “work time” FRU allowances to be claimed are specified, a separate punch time is not required.

And, for the:

### E84 (X1) Only

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
61 00 710	Refer to KSD2	Programming/encoding control unit(s) (not including CAS)
Or:		
61 00 720	Refer to KSD2	Programming/encoding control unit(s) (including CAS)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

### Vehicle Programming and Coding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

### Other Repairs

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

### Overlapping Labor – Associated and/or Other Repairs

If invoicing KSD2 flat rate labor operation codes for the additional repair work results in overlapping labor being claimed, invoice work time labor operation 00 50 000 for the additional time (FRU) minus the overlap instead.

On the repair order and in the claim comment section, please identify the labor operations that labor operation code 00 50 000 replaces and itemize the claimed FRU amount.

Work time labor operation code 00 50 000 is not considered a Main labor operation.

**Associated Repairs:** When work time labor operation 00 50 000 is used as an extension of the repair outlined in this bulletin, a separate defect code and punch time(s) are not required.

**Other Repairs:** When work time labor operation 00 50 000 is used for work that will be claimed under different defect codes, separate punch time(s) are required.

### ATTACHMENTS

View PDF attachment [B620315 Attachment](#).

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