



SUBJECT

Squeaking Noises from Rear of Vehicle

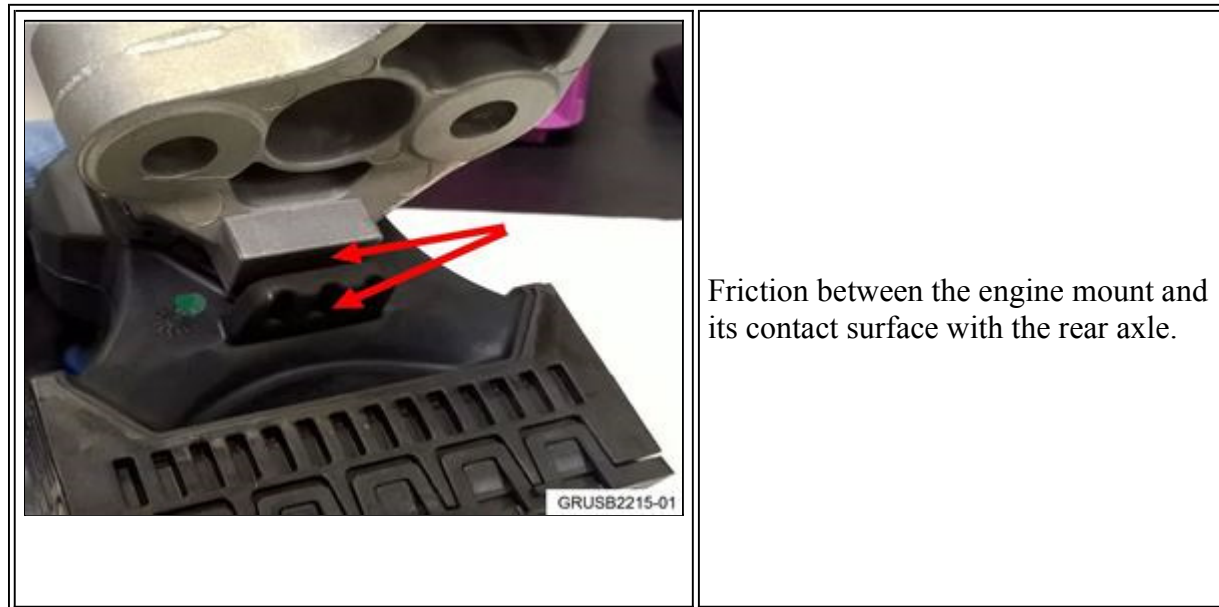
MODEL

I12 (i8)

SITUATION

Squeaking noises coming from the rear area may be heard in the vehicle interior when driving over rough or uneven road surfaces

CAUSE

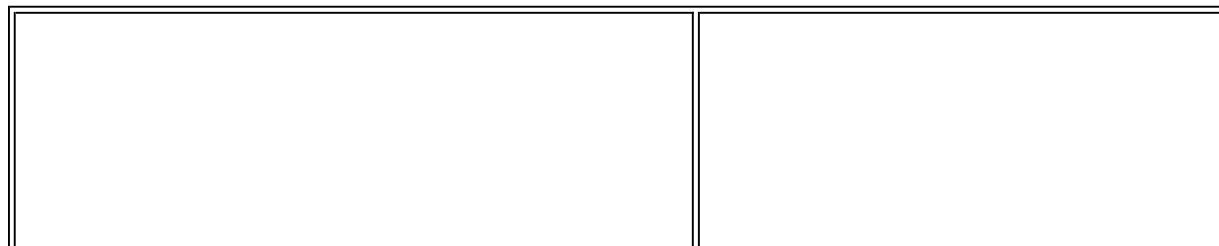


CORRECTION

Grease contact point between the engine mount and the rear axle.

PROCEDURE

1. Verify the customer's complaint of noise when driving over rough or uneven road surfaces.
2. Remove the engine cover in the trunk area.





3. Apply grease (P/N 07 55 9 056 992) to the contact point between the engine mount and right rear axle.

PARTS INFORMATION

Part Number	Description	Quantity
07 55 9 056 992	Lubricating Grease NBU 12K 100G	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	22 11 01 39 00	
Labor Operation:	Labor Allowance:	Description:
22 99 000	4 FRU	Work time for removing and installing the engine cover in the trunk area and applying grease to the affected area between the engine mount and rear axle (Main work)
Or:		
22 99 000	3 FRU	Work time for removing and installing the engine cover in the trunk area and applying grease to the affected area between the engine mount and rear axle (Plus work – Vehicle already in the workshop)

And:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW PN Lubricating Grease, please do not use part number for claim submission)
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Sublet reimbursement calculation for claiming the used quantities of repair-related bulk materials (BMW PN Lubricating Grease) is at dealer net plus handling.

Enter this material cost in sublet and itemize the amount in the claim comment section.

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