

**SUBJECT****Service Action: Programming Control Units****MODEL**

F01 (7 Series Sedan)

F02 (7 Series Sedan LWB)

F06 (6 Series Gran Coupe)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

F16 (X6)

**SITUATION**

Sporadically the vehicle cannot be started, due to a discharged battery caused by a software glitch in the instrument cluster.

**AFFECTED VEHICLES**

This Service Action involves the models listed above, produced from March 2, 2015 to April 9, 2015. Please perform it next time this vehicle comes to your workshop.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

**PROCEDURE**

1. Perform diagnosis with ISTA.
2. Program and code the vehicle using ISTA/P 3.53.3 or higher.

New integration level:

F01, F02, F04, F07: **F001-15-03-503** or higher

F06, F10, F10H, F12, F13: **F010-15-03-503** or higher

F15, F16: **F025-15-03-503** or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

**WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 62 37 01 00</b>	
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**No repair is necessary**

Labor Operation:	Labor Allowance:	Description:
00 63 557	1 FRU	Programming and coding in conjunction with another Campaign or repair (vehicle is already at the specified "Target" integration level or higher, no repair is necessary) (Plus work)

Or:

**Completion before vehicle delivery to the customer or the vehicle is already in the workshop**

Labor Operation:	Labor Allowance:	Description:
00 63 558	8 FRU	Program and encode control units (includes connecting an approved battery charger/power supply and performing a vehicle test) <b>(Plus work)</b>

Or:

**Completion after vehicle delivery to the customer**

Labor Operation:	Labor Allowance:	Description:
00 63 082	10 FRU	Program and encode control units (includes connecting an approved battery charger/power supply and performing a vehicle test) <b>(Main work)</b>

### Vehicle Programming and Encoding

If a vehicle control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly and/or requires initialization, this additional work must be claimed with separate labor operations (refer to KSD2) under the defect code listed above.

Repairs to address control modules and/or components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

#### ADDITIONAL INFORMATION

Perform the procedure outlined in this Service Information on all affected vehicles before customer delivery or the next time they are in the shop for maintenance or repairs.

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