



This Service Information bulletin supersedes SI B84 05 14 **dated December 2014.**

NEW designates changes to this revision

SUBJECT

NEW Bluetooth Software (KISU Data) Update

MODEL

E89 (Z4)

E84 (X1)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F22 (2 Series Coupe)

F23 (2 Series Convertible)

F30 (3 Series Sedan)

F30H (ActiveHybrid 3)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F33 (4 Series Convertible)

F34 (3 Series Gran Turismo)

F36 (4 Series Gran Coupe)

F10 (5 Series Sedan)

F10H (ActiveHybrid 5)

F12 (6 Series Coupe)

F13 (6 Series Convertible)

F01 (7 Series Sedan)

F02 (7 Series Sedan LWB)

F02H (ActiveHybrid 7)

F15 (X5)

F16 (X6)

F25 (X3)

F26 (X4)

F80 (M3 Sedan)

F82 (M4 Coupe)

F83 (M4 Convertible)

I01 (i3 BEV)

I01 (i3 REx)

I12 (i8)

Produced from July 1, 2014

With option 609 (HU-H)

OR

COMBOX option 6VB (CMedia)

NEW SITUATION

One or both of the situations listed below may be encountered:

- Android device connection stability (dropped calls)
- Third-Party App Metadata: The album art and song title do not update when streaming audio from Pandora or Spotify, etc.

New KISU (Customer Initiated Software Update) software is available on the TIS website.

This software improves the Bluetooth functionality in our vehicles, and it helps to keep us up-to-date with technology innovation.

CAUSE

NEW CORRECTION

Update the Bluetooth software.

Note: This requires a USB stick to download the software. These must be purchased locally and will be reimbursed with a onetime sublet amount as listed in the Warranty section.

PROCEDURE

Refer to the attached file in the attachment section of this bulletin.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	84 11 26 11 00	Bluetooth telephone function
	Or:	
	84 11 31 11 00	Bluetooth audio player function

Labor Operation:	Labor Allowance:	Description:
84 99 000	3 FRU	Work time to verify the issue and install KISU data (Main work)
Or:		
84 99 000	1 FRU	Work time to verify the issue and install KISU data (Plus work – Vehicle already in the workshop)

ATTACHMENTSView PDF attachment [B840514 Attachment](#).

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