



SI B51 05 15
Body Equipment

March 2015
Technical Service

SUBJECT

Groaning Noise when Opening and Closing Rear Doors

MODEL

I01 (i3, i3 REx)

Produced from August 31, 2013 to December 19, 2014

SITUATION

The customer complains of groaning noises when opening or closing the rear doors.

CAUSE

The gap between the rear side trim and rear door edge is too close to each other.

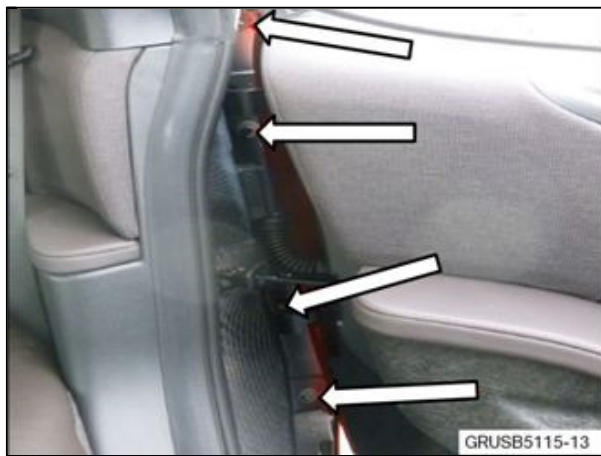
PROCEDURE

Replace the screws securing the rear side panel.



1. Locate the affected rear door and open and close the door several times. Look for signs of contact between the rear door edge and rear side panel.

If the noise can be reproduced, proceed to the next step.



2. Locate the four existing hex screws (07 14 7 148 437) securing the rear side panel (driver's rear door shown opened). Remove the four securing hex screws. Replace them with P/N 07 14 9 213 164, which has a larger installed washer.

Tighten the new screws to 3.0 Nm.

PARTS INFORMATION

Part Number	Description	Quantity

07 14 9 213 164	Hex screw with washer	4 or 8
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WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	51 43 06 39 00	
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Repairing One Side

Labor Operation:	Labor Allowance:	Description:
51 99 000	4 FRU	Work time to replace the four hex screws for one rear side panel (Main Work)
Or:		
51 99 000	2 FRU	Work time to replace the four hex screws for one rear side panel (Plus Work – vehicle already in the workshop)

Or:

Repairing Both Sides

Labor Operation:	Labor Allowance:	Description:
51 99 000	6 FRU	Work time to replace all eight hex screws for both left and right rear side panels (Main Work)
Or:		
51 99 000	4 FRU	Work time to replace all eight hex screws for both left and right rear side panels (Plus Work – vehicle already in the workshop)

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