

**SUBJECT****Front Floor Mats Do Not Stay in Place****MODEL**

F30 (3 Series Sedan)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F33 (4 Series Convertible)

SITUATION

The Velcro patch attached to the bottom of the floor mat peels off.

CAUSE

Poor adhesion of the Velcro patch

Thank you for all the PuMA “Info Only” cases.

From these cases, it has been determined that the Velcro peeling fault occurs on mats produced prior to May 2014. We no longer need “Info Only” cases from this time period.

CORRECTION

Replace the affected front floor mat.

PARTS INFORMATION

Check ETK for the proper part number for your model and color.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	51 47 13 66 00	
Labor Operation:	Labor Allowance:	Description:
51 47 470	Refer to KSD2	Fitting/replacing floor mats

If you are using a Main labor code for another repair, use the Plus code labor operation 51 47 970 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

[Copyright ©2015 BMW of North America, Inc.]