



SI B51 02 15  
Body Equipment

March 2015  
Technical Service

**PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

#### SUBJECT

**Service Action: Lubricate Rear Door Seam Seals**

#### MODEL

F10 (5 Series)

Produced from October 28, 2014 to January 12, 2015

#### SITUATION

Under certain circumstances, the rear door seam seal may stick to the front door.

Customers may be dissatisfied by the additional effort required to open the door.

#### AFFECTED VEHICLES

This Service Action involves F10 models produced from October 28, 2014 to January 12, 2015.

First check if a Service Action label with a code number **731** is already attached to the B-pillar.

If a code number **731** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.


#### CAUSE

Insufficient lubrication of the seam seal

#### CORRECTION

Lubricate the seal on the left and right side door seam in the area of the B-pillar.

#### PROCEDURE

	<ol style="list-style-type: none"> <li>1. With the front door open, on the roof section of the door seam on the back of the rear door, clean the seal with a clean cloth. Lubricate the seal in the marked area shown.</li> </ol>



- Apply the grease to the seal in a thin even layer, by using a sponge, for instance.

**Note: Do not let the grease come into contact with the B-pillar trim.**



- Use a cloth to remove any excess grease.

**Note: Only a thin layer of grease should remain.**

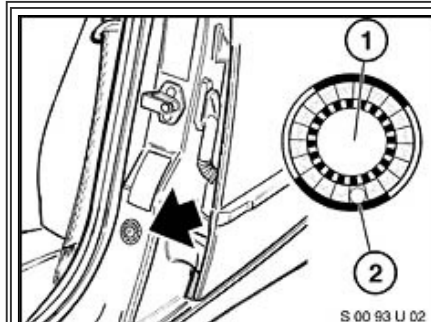
#### PARTS INFORMATION

Part Number	Description	Quantity
83 23 9 407 778	Grease SYNTHESO GLEP 1 (100g)	See sublet

**Note: One tube contains 100 g. This is sufficient for approximately 100 vehicles.**

**This part number is blocked for warranty reimbursement; please claim for the used portion in sublet, as noted below.**

#### LABEL INSTRUCTIONS



This Service Action has been assigned code number **731**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-464) and:

- Emboss your BMW center warranty number in the middle of the label (1);
- Punch out code number **731** (2), printed on the label; and
- Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

#### WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 51 63 03 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 62 953	3 FRU	Lubricate both rear door seam seals

Labor operation code 00 62 953 is a Plus labor operation.

And:

#### Sublet - Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the used quantity of grease (Bulk container reference P/N 83 19 9 407 778, "Size" container. Do not use this part number for claim submission)
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Used portion of the SYNTHESO GLEP 1 lubricating grease (P/N 83 23 9 407 778): DN price plus handling divided by100.

Enter this material cost in sublet and itemize the amount in the claim comment section.

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