

**SUBJECT****N63: Quality Control Monitoring After CCP****MODEL**

- F01 (7 Series Sedan) produced from 9/2008 to 6/2012
- F02 (7 Series Sedan LWB) produced from 9/2008 to 6/2012
- F04 (Active Hybrid 7) produced from 4/2010 to 6/2012
- F07 (Gran Turismo) produced from 9/2009 to 6/2012
- F10 (5 Series Sedan) produced from 3/2010 to 7/2013
- F12 (6 Series Convertible) produced from 3/2011 to 7/2012
- F13 (6 Series Coupe) produced from 7/2011 to 7/2012
- E70 (X5) produced from 3/2010 to 6/2013
- E71 (X6) produced from 7/2008 to 6/2014
- E72 (ActiveHybrid X6) produced from 9/2009 to 9/2011

SITUATION

The complimentary Customer Care Package ([SI B11 06 14](#), [SI B11 16 14](#)) was designed exclusively for N63-equipped vehicles to ensure the highest levels of engine performance after its completion.

However, you may encounter a situation in isolated cases where an N63-equipped vehicle still exhibits unacceptable drivability behavior after completion of the CCP, such as:

- Rough idle
- Misfire faults with or without CEL
- Jerking/surges or combustion miss during heavy acceleration, or
- Bluish smoke coming from the exhaust on a cold start or after a hot soak

BMW NA Technical Service must be notified of such situations.

INFORMATION

If the vehicle exhibits any of the above drivability issues, perform the ISTA/D N63 Misfire Detection test plan. Please make sure the FASTA data is transmitted.

Submit a PuMA case titled "N63: Drivability after CCP." Follow the recommendations received.

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