

**SUBJECT****BMW Brake Systems: Customer Information Brochure****MODEL**

All

INFORMATION

The braking system is the single most important safety system in BMW vehicles.

It is designed to provide an optimized balance between unsurpassed stopping performance, wear, and comfort, combined with maximum vehicle safety. Since friction is the main operating principle of every brake system, our customers may still encounter side effects such as noise, vibration, dust and wear.

To help BMW Technicians correctly understand and diagnose brakes noise/vibration complaints, the following Service Information bulletins were published on TIS:

- [B34 06 13](#) – Brake Disc and Pad Service and Reference Information
- [B34 01 14](#) – Vibration when Braking: Diagnosis and Repairs
- [B34 04 14](#) – Diagnosis of Compound Brake System Complaints in M Vehicles
- [B34 06 14](#) – M5/M6 Front Axle Brake Squeak with Compound Brake System
- [B34 07 14](#) – Carbon Ceramic Brake Noise

It is extremely important to educate BMW consumers about facts pertaining to brake system wear and corresponding sounds.

To assist you in better informing your customers about brake system quality-related topics, BMW NA has published the following customer brochure:

“BMW Brake Systems: High-Performance Stopping Power”

A copy of this brochure is attached.

It will be included in the vehicle’s Information Packet during VDC processing. In addition, an initial quantity of 50 copies will be delivered to every BMW center.

The brochure is available via CenterNet under Aftersales Marketing materials:

(CenterNet>Aftersales>Aftersales Business Development & Marketing>Aftersales Marketing Material>Service/Parts)

The brochure can also be found by searching for Item #BRK300M.

Please provide this information to your BMW customers.

WARRANTY INFORMATION

Not applicable.

ATTACHMENTS

View PDF attachment [**B340115 BMW Brake System Customer Brochure.**](#)

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