

**SUBJECT****N63: CBS Oil Service Conversion in ISTA/P****MODEL**

F01 (7 Series Sedan)

F02 (7 Series Sedan LWB)

Produced to approximately 9/2009

F04 (ActiveHybrid 7)

Produced to approximately 3/2012

F10 (5 Series Sedan)

Produced to approximately 9/2010

E70 (X5)

E71 (X6)

E72 (ActiveHybrid X6)

Produced to 10/2010

All with the N63 engine

SITUATION

The CBS oil service conversion being performed for the **N63 Customer Car Package** and timing chain check ([SI B11 16 14](#)) does not work correctly. It does not change the interval to the desired 12 months/10,000 miles for the vehicles listed above in the specified production ranges.

The “Conversion, oil service 12months/15,000km/10,000 miles” is working properly for all other N63 vehicles produced after these dates.

CAUSE

Incorrect coding data in the current ISTA/P version

CORRECTION

The conversion will be corrected with ISTA/P 3.55.1, which is currently planned for release in early March 2015.

After validation of the ISTA/P solution, more information will be provided on how to address the customers affected by this situation.

WARRANTY INFORMATION

Not applicable.