



This Service Information bulletin supersedes SI B01 04 10 **dated April 2013**.

NEW designates changes to this revision

SUBJECT

BMW Maintenance Program: Annual Low-mileage Engine Oil Changes

MODEL

All

Produced up to July 1, 2013 (excluding E71, E82 E88 and E93)

NEW SITUATION

Some BMW vehicles with a 24-month “time-based” engine oil service interval may not accumulate enough mileage for the BMW Maintenance System to call for an engine oil service within or just after 12 months, either “Recommended or Due.”

BMW NA recommends changing the engine oil and filter **after** 12 months (365 days) on these low-mileage “24-month” interval vehicles.

This includes E70 and E90 (M57Y) diesel engine vehicles which had their engine oil service “time-based interval” aligned to the 24 month interval as part of a voluntary emission Recall repair procedure, which included vehicle programming/encoding.

Note: This service **does not** apply to vehicles with 12-month “time-based” engine oil service intervals, either from the factory or as a result of a vehicle programming/encoding “retrofit” procedure.

NEW PROCEDURE

When a low-mileage “24-month interval” BMW vehicle arrives at your center on the 306th day or later (see the “Recommended period” below), after:

- The vehicle’s original in-service date (posted in DCSnet), or the
- Date of the previous maintenance-related engine oil change or service, and the
- Next engine oil service is not displaying “Recommended” or “Due” by mileage.

Perform the annual low-mileage engine oil and filter change.

Do not reset the BMW Maintenance System: This advances the service counter by one, clearing any “combined” service tasks or work that will need to be performed in the future.

Note: Additional vehicle fluid top-ups **cannot be claimed** with this service; washer fluid or DEF (diesel engines), for example.

Recommended Period: Annual Low-mileage Engine Oil Change

To promote customer satisfaction, BMW has now opened the parameters of the claim processing system to allow “annual low-mileage engine oil and filter change” claim submissions **up to 60 days** before the 366th day.

Claim repair dates on or after the **306th day** will be accepted by the system.

NEW CRITERIA FOR RESETTING THE BMW MAINTENANCE SYSTEM DATA

Condition Based Service (CBS)

If the engine oil service task shows Recommended, Due or qualifies to be performed within the next 60 days or less as outlined is [SI B01 06 13](#):

- **Perform the oil service as well as any “combined” service tasks and reset the engine oil service CBS data to 100%.**

Miles to Service Interval Display (SIA)

When the forecasted remaining miles to the next “OIL SERVICE” or “INSPECTION” are 2,000 miles or less:

- **Perform the service and any required “combined” services, and then reset the SIA data.**

LEDs to Service Interval Display (SIA)

When the “yellow” (sixth) LED lights up, this is the driver’s alert that the vehicle’s maintenance service is “Due” and the illuminated words “OIL SERVICE” or “INSPECTION” will also display:

- **Perform the service and any required “combined” services, and then reset the SIA data.**

NEW PARTS INFORMATION

Only original (genuine) replacement parts (Engine Oil Filter and Engine Oil) supplied by BMW NA are to be used and claimed under the BMW Maintenance Program.

WARRANTY INFORMATION

NEW The annual low-mileage engine oil change is covered under the terms of the BMW Maintenance Programs.

Defect Code:	85 99 00 87 MP	
Labor Operation:	Labor Allowance:	Description:
00 00 252	Refer to KSD2	Annual Low-mileage Oil Service
and as necessary		
Sublet Code 4	See below	Shop Supplies

Labor operation code 00 00 252 is a Main labor operation.

NEW Do not reset the BMW Maintenance System when performing this service.

A maximum of \$10.00 in sublet is claimable, per service visit, for shop supplies required to perform this maintenance service. Only the quantities of the subject materials actually consumed and documented on the repair order may be claimed.

This sublet charge must be explained (itemized) in detail on the repair order and in the comments section of the claim.

Vehicle fluid top-ups are excluded from the shop supply calculation and submission.

