| | SI B65 12 15 | July 2015 |
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| **BMW** | Audio, Navigation, Monitors, Alarms, SRS | Technical Service |

**SUBJECT**
**BMW Remote App Vehicle Locator Service Malfunctions Sporadically**

**MODEL**
F22 (2 Series Coupe)

With SA609 - Navigation Professional (Head unit High)

**SITUATION**
After activating the remote location services in the vehicle, the current vehicle location cannot be determined after the next ignition cycle.

**CAUSE**
Software error in the Head unit High.

**CORRECTION**
Program and code the vehicle using ISTA/P 3.56.1 or higher

**PROCEDURE**

- Perform vehicle test using the latest version of ISTA/D

  Always connect a BMW approved battery charger/power supply (SI B04 23 10).

- Complete the test plans for all related fault codes

- Program and code the vehicle using ISTA/P 3.56.1 or higher

- Target I-level F020-15-07-502 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / TIS / Programming and Diagnostics / Technical Documentation / ISTA/P Documentation.

**WARRANTY INFORMATION**
Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

| **Defect Code:** | **65 12 58 02 00** | |
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| | | |
| **Labor Operation:** | **Labor Allowance:** | **Description:** |
| 00 00 006 | Refer to KSD2 | Performing "vehicle test" (with vehicle diagnosis system – checking faults) |
| And: | | |
| 61 21 528 | Refer to KSD2 | Connect an approved battery charger/power |

| | | supply(indicated in KSD2 as "Charging battery") |
|---|---|---|
| And, as necessary: | | |
| 61 00 006 | Work time (WT) | Performing vehicle diagnosis – test module |
| And: | | |
| 61 00 730 | Refer to KSD2 | Programming / encoding control unit (s) |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation in the repair order and in the claim comments.

**Vehicle Programming and Coding**

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code listed above.

The diagnosis and repair of vehicles "arriving" with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

**Other Repairs**

If other eligible and covered work is performed "prior" to programming and coding the vehicle or as a result of performing the ISTA diagnostics and related test plans results, claim this work with the applicable defect code and labor operations listed in KSD2.