



This Service Information bulletin supersedes SI B12 10 15 **dated April 2015**.

NEW designates changes to this revision

SUBJECT

N63: CBS Oil Service Conversion in ISTA/P

MODEL

F01 (7 Series Sedan)

F02 (7 Series Sedan LWB)

Produced to approximately 9/2009

F04 (ActiveHybrid 7)

Produced to approximately 3/2012

F10 (5 Series Sedan)

Produced to approximately 9/2010

E70 (X5)

E71 (X6)

E72 (ActiveHybrid X6)

Produced to 10/2010

All with the N63 engine

SITUATION

NEW The CBS oil service conversion (8KL) performed for the **N63 Customer Car Package** and timing chain check ([SI B11 16 14](#)) did not work correctly for the above models with previous versions of ISTA/P.

After the conversion, the forecast interval did not change to the desired 10,000 miles/12 months, or the forecast is displayed as an invalid value, for example: 25,000 miles/24 months.

CAUSE

1. **NEW** Incorrect DME coding or calibration data
2. The ISTA CBS correction test plan contains an error when attempting to correct an invalid oil service prognosis value.

CORRECTION

NEW These CBS conversions are now corrected with ISTA/P 3.56.0.

NEW However, a problem will still exist for the E72 (ActiveHybrid X6) until the release of ISTA/P 3.58 in November 2015.

WARRANTY INFORMATION

Not applicable.

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