


SUBJECT
Trunk Lid Does Not Operate with Remote After Programming
MODEL

F01 (7 Series)

F02 (7 Series LWB)

F04 (ActiveHybrid 7)

F07 (5 Series Gran Turismo)

Produced to July 2012

SITUATION

If the customer profile is assigned to only unlock the driver door after programming with ISTA/P 3.55.x, the trunk will not open with the remote.

CAUSE

Coding error in CAS (Car Access System) for trunk locking

PROCEDURE

Replacing a part **will not** rectify the problem. The software correction will be introduced with ISTA/P 3.56.0 or higher, to be released in July 2015 and with I-Level F001-15-07-500 or higher.

If the above situation is present after programming, change the customer profile to unlock all doors. Next, lock/unlock the vehicle with the remote and recheck the trunk opening operation.

Before releasing the vehicle to the customer, inform him/her about the change made to the vehicle.

If the customer accepts the change made to the vehicle until the software release in July 2015, the vehicle can be released.

In critical cases where the customer does not accept the change, submit a PuMA case with contact information for IRAP support.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Vehicles experiencing this issue, programmed prior to the release of this bulletin

Defect Code:	61 32 03 15 00	
Labor Operation:	Labor Allowance:	Description:
61 99 000	3 FRU	Work time to perform IRAP connection (Main work)

Or:		
61 99 000	2 FRU	Work time to perform IRAP connection (Plus work – Vehicle already in the workshop)

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