

SI B51 07 15 Body Equipment May 2015 Technical Service

# SUBJECT

## **Groaning Noise from Front Door Window Glass**

## MODEL

F23 (2 Series Convertible)

#### SITUATION

When driving, the customer complains of groaning noises from the left or right front door window near the windshield.

#### CAUSE

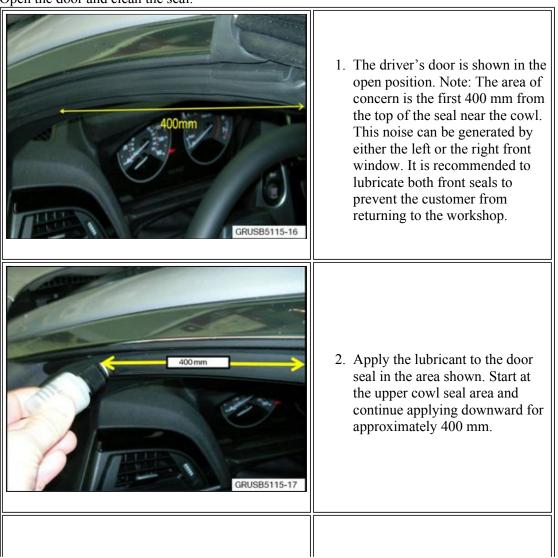
The door seal rubs the glass near the A-pillar.

#### CORRECTION

Lubricate the affected seal.

#### PROCEDURE

Open the door and clean the seal.





3. Use a clean lint-free cloth to remove the excess lubricant. Continue buffing until the seal surface no longer has a glossy finish.

#### PARTS INFORMATION

Part Number	Description	Quantity
83 19 9 408 523	Seal lubricant (30 ml Krytox)	See Sublet

#### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	51 71 00 39 00	
Labor Operation:	Labor Allowance:	Description:
51 99 000	5 FRU	Work time to clean and apply lubricant to both door seals (Main work)
Or:		
51 99 000	3 FRU	Work time to clean and apply lubricant to both door seals (Plus work – Vehicle already in the workshop)

### Sublet - Materials

Sublet Code 4	\$2.00	Reimbursement for the used quantity of container reference P/N 83 19 9 408 523. Please do not use this part number for claim submission.
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