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GROUP: Transmission and Transfer Case

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SUBJECT:

9 Speed Tutorial Awareness

OVERVIEW:

This bulletin provides awareness of 9 Speed Tutorial.

MODELS:

2014-2015	(KL)	Jeep Cherokee
2015	(UF)	Chrysler 200

NOTE: This bulletin applies to the following vehicles equipped with the 948TE 9 speed transmission (sales code DFH or DFJ).

DISCUSSION:

The 9-speed automatic transmission offered in the Jeep Cherokee and Chrysler 200 introduces an innovative clutch application technology. This state of the art technology enables best in class efficiency, ratio spread, weight and packaging which translates into improved fuel economy and performance that will package in the space of a traditional 6-speed.

The tutorial is designed to assist with understanding these enhancements and provide guidance through multiple procedures for identifying the appropriate actions. The tutorial may be referenced on the TechCONNECT "Home" tab by clicking on "Announcements" then clicking on the "948TE 9 Speed Diagnostic Tutorial" within the "What's New" section.

The 9-speed automatic transmission C-Clutch Snap Ring repair process video may be located in the Academy Learning Center under the "MY LEARNING" tab. Within the table of contents "Courses" section, click on "Search Courses". Enter the Course Code TT02002 then press enter. Enroll in the "9-speed C-clutch Snap Ring Replacement" Tech Tube course then press Launch to view the instructional video.

FAILURE CODE:

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