

On-car analysis list from October 15th, 2015
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta, Golf, Passat	15	2.0TDI CVCA/CRUA	All	Oil Light	Customer states the oil light is on
	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CRUA)	All	Glow Plug	MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs
	Tiguan, EOS, CC	12-15	All	All	P2015 in ECM	Mil-on with fault code P2015
	Tiguan	15	All	All	P0455 in ECM	MIL-on with P0455 (untouched vehicle with no previous EVAP related repairs)
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Tiguan, EOS, CC	15-16	2.0T (CCTA, CBFA)	All	Intake Manifold Replacement	MIL-on with fault code P2015, AFTER intake manifold replacement (if previously had manifold replaced)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM (MY12 and 14 only, no MY13)	MIL-on with <u>static</u> fault code P202A and or P202B
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
Electrical	Jetta, Passat, Beetle, Beetle Conv	15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Injector	MIL-on misfire faults (injector must be confirmed to be the cause of misfire)
	Passat	14-15	All	All	Backup Camera Inoperative	Backup camera is completely inoperative (static)
Chassis	Passat	14	All	All	Front brake caliper	Excess front brake dust or uneven brake pad wear (VINS EC050000 – EC065000 only) (untouched vehicles only)
Body	Tiguan	15-16	All	All	Sunroof Frame	Sunroof doesn't close/misaligned/out of synchronization
	Golf/GTI, Golf Sportwagen	15	All	All	AC Compressor	AC inoperative/blows warm AC compressor clutch damaged/broken
	Jetta, Beetle, Beetle Conv	14	All	All	AC Compressor	AC inoperative/blows warm N280 valve stuck or inoperative
	Passat	15	All	All	Dashboard Noise	Customer states there is a squeak or rattle from the left or right side of the dashboard (only vehicles after VIN FC054650)