On-car analysis list from August 10th, 2015 please contact VW Helpline before attempting repair

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|------------|--|---------|--|--------------|---|---|
| Powertrain | Jetta, Golf, Passat | 15 | 2.0TDI CVCA/CRUA | All | Oil Light | Customer states the oil light is on |
| | Jetta Hybrid | 13 - 15 | All | All | P309F and P309D Fault Code | Mil-on no electric drive mode, untouched vehicles |
| | Jetta, Passat, Beetle, Beetle Conv | 14-15 | 1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA) | All | Map Sensor | Mil-on with fault code P0068 and/or P1158, untouched vehicles |
| | Passat | 12-13 | 3.6L (CDVB) | All | Cat Converter | Mil-on with fault code P0420 and P0430, untouched vehicles (Must contain both faults) |
| | Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv | 15 | 2.0TDI (CVCA, CRUA) | All | Glow Plug | MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs |
| | Tiguan, EOS, CC | 12-15 | All | All | P2015 in ECM | Mil-on with fault code P2015 |
| Electrical | Passat | 14-15 | All | All | Backup Camera Inoperative | Backup camera is completely inoperative (static) |
| Chassis | Passat | 12-15 | All | All | Front brake caliper | Excess front brake dust or uneven brake pad wear (untouched vehicles only) |
| Body | Passat | 14 | All | All | AC Compressor N280/No compressor pressure | Customer states that A/C is inoperative. A/C blows warm. (Florida, Texas, Arizona only) |
| | Passat | 15 | All | All | Dashboard Noise | Customer states there is a squeak or rattle from the dashboard (only vehicles after VIN FC054650) |