On-car analysis list from August 28th, 2015 please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta, Golf, Passat	15	2.0TDI CVCA/CRUA	All	Oil Light	Customer states the oil light is on
	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Jetta, Passat, Beetle, Beetle Conv	14-15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Map Sensor	Mil-on with fault code P0068 and/or P1158, untouched vehicles
	Passat	12-13	3.6L (CDVB)	All	Cat Converter	Mil-on with fault code P0420 and P0430, untouched vehicles (Must contain both faults)
	Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CRUA)	All	Glow Plug	MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs
	Tiguan, EOS, CC	12-15	All	All	P2015 in ECM	Mil-on with fault code P2015
Electrical	Passat	14-15	All	All	Backup Camera Inoperative	Backup camera is completely inoperative (static)
Chassis	Passat	14	All	All	Front brake caliper	Excess front brake dust or uneven brake pad wear (VINS EC050000 – EC065000 only) (untouched vehicles only)
Body	Passat	14	All	All	AC Compressor N280/No compressor pressure	Customer states that A/C is inoperative. A/C blows warm.
	Passat	15	All	All	Dashboard Noise	Customer states there is a squeak or rattle from the left or right side of the dashboard (only vehicles after VIN FC054650)