



No.: 15 CSA- 1
January 6, 2015

TO: Service Locations

FROM: Service Systems Development

SUBJECT: **DiagnosticLink Software Update Reminder**

SUBJECT DETAIL

This letter will serve as a reminder to Detroit service locations that in order to maintain access to the Detroit server, all Master Reprogramming Stations (MRS) must be updated with the current version of DiagnosticLink® software.

Vehicles released with GHG14 engines minimally **require** DiagnosticLink 8.0 to perform functional programming. Failure to use this version will cause errors, incomplete programming, and poor vehicle performance. Because of this, **all versions of DDRS 7.10 will be disabled as of January 29, 2015.**

We expect that, starting today, all stations running DDRS 7.10 connecting to the Detroit server will install a service pack. This service pack provides continued notification at the top of the application, warning of the imminent shutdown. If DDRS 7.10 has not been updated by the date above, the application will cease to function. Any copies of 7.10 that are updated after January 29, 2015 will cease to function. This can lead to a serious downturn of your business processes.

Current DiagnosticLink subscribers within their annual subscription period can download DiagnosticLink 8.01 at no cost and should do so prior to expiration of their subscription. To verify your location's subscription status, log on to diagnosticlink.nexiq.com and go to My Account – My Organization – Subscriptions, or contact Nexiq/Snap-on at 1-877-974-3539, Option #1.

CONTACT INFORMATION

Please contact the Detroit™ Customer Support Center at 855-253-0423 or email csc.software@daimler.com if you have any questions.