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IMPORTANT WARRANTY INFORMATION

REF **15-001**

Effective 01/01/2015

Release 01/12/2015

SUBJECT Cummins 10% Handling Allowance Introduced

❖ New Cummins Parts Handling Policy

As a result of the ongoing collaboration with the Joint Application Development (JAD) committee, DTNA is pleased to announce the initiation of a 10% handling allowance for Cummins parts that were replaced as a result of a DTNA failure (progressive damage).

Effective for repairs performed on or after January 1, 2015, a 10% handling allowance is available for Cummins parts that were replaced as a result of a failed DTNA component. For example, if an air system repair impacted a Cummins engine, the Cummins parts required for the repair would be eligible for the 10% handling allowance. Please note that per the DTNA Warranty Manual, handling is excluded for bulk quantity items and sublet repairs.

❖ Handling Guidelines

To receive the Cummins 10% handling:

- Claim type must be *Warranty, Extended Coverage, Transporter, Used Product Warranty, or Sales Terms*
- Note:** The standard Daimler Trucks Remarketing (DTR) handling limit of \$1,000 on engine blocks applies to *Used Product Warranty* and *Sales Terms* claims.
- The Cummins part was purchased outside DTNA because it was not offered for purchase through the Parts Distribution Center (PDC) network
- A scanned copy of the part invoice may be required; if prompted by OWL, please attach the invoice to the claim
- The *Repair Details* field on the *Failure* tab contains a thorough explanation of the repair, including the Cummins part replacement

❖ OWL Claim Filing Steps

When entering the Cummins part(s) and handling on the *Parts* tab in OWL, please note:

- From the *Part Type* drop down menu, select *Other* for both the Cummins part(s) and the handling
- Enter the part's price into the *Part Price Claimed* field; if an invoice is required, part pricing in the claim must match the invoice price(s)
- After entering all applicable Cummins part numbers, to claim handling:
 - In the *Part #* field, type *Cummins Handling 10%*
 - In the *Qty Claimed* field, enter *1*; **even if multiple Cummins parts were used in the repair, add handling to the claim once**
 - Add up the part prices for all Cummins parts used, calculate 10% of the sum, and enter that number into the *Part Price Claimed* field

Claim	Failure	Parts	Labor	Other Charges	Location	Payment	Charge Back	Attachments
Qty								
Part #	Part Type	Claimed	U/M	Part Description	System Price	Claimed	Part Price	
☐ CUM 4984575	OTHER	1	EACH	CUM 4984575 PRE	0.00	36.92		
☐ CUM 4309536NX	OTHER	1	EACH	Cummins	0.00	1490.62		
☐ Cummins Handling 10%	OTHER	1	EACH	Cummins Handling	0.00	152.75		

IMPORTANT WARRANTY INFORMATION LETTER

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