

Glass Tinting Repairs Performed for Bulletin 12-176-14

TO: SDC EST CEN WST
FROM: Subaru of America, Inc.
DEPARTMENT: Service Operations
DATE: 04/28/2015
CATEGORY: Parts/Service

This information is provided for those repairs performed from bulletin 12-176-14 related to a wind rushing sound from the front door sash area on 2015MY Legacy and Outback models. The new glass assembly may be tinted to match the glass being replaced. The tinting applied must be in compliance with all state and local regulatory agencies. The charges for the tinting will be reimbursed at dealer cost by entering the cost in the sublet field on the claim entry screen.

All claims previously submitted and returned as an error can be resubmitted for reimbursement.

If you have any questions, please contact the Claims Helpline at 1-866-782-2782.