

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

REF #: ICI15-001
Effective: 02/27/15
Release: 02/27/15

If you have questions about this Letter, please submit your inquiry on the Web at:
[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

**SUBJECT: Allison Tech Tip #TT7539EN
Load-Based Shift Scheduling Calibration Setting**

This letter is to inform you that Allison Transmission Distributors will be performing a field action on behalf of Freightliner Custom Chassis Corporation (FCCC) involving the recalibration of the Load-Based Shift Scheduling (LBSS) setting. The effective models are specific FCCC C2, MT45 and MT55 chassis manufactured August 27, 2013, through June 26, 2014, equipped with 1000/2000/3000 series Allison Transmissions with 5th Generation Controls. Customers will be notified by mail and directed to an Allison Distributor for the repair. This is a Daimler Trucks North America Field Service campaign being sublet to Allison Transmission Distributors. DTNA dealers will not be performing the work.

If you receive a customer inquiry regarding Allison Tech Tip #TT7539EN, please direct the customer to their nearest authorized Allison Distributor. To locate the nearest authorized Allison Distributor, the customer may call the Allison Technical Assistance Center at (800) 252-5283 (24 hours a day) or visit the Allison website, www.allisontransmission.com/sales-service-locator.

A copy of the customer letter is included for your reference.

**Daimler Trucks
North America LLC**

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**February 27, 2015
Allison Tech Tip #TT7539EN**

**Subject: Allison Transmission
Load-Based Shift Scheduling Calibration Setting**

Daimler Trucks North America LLC would like to make you aware of a customer satisfaction field action being conducted on our behalf by Allison Transmission, Inc. The vehicle identification number(s) listed in this notice are eligible for this field action. The vehicles involved are specific Freightliner Custom Chassis (FCCC) C2, MT45 and MT55 chassis manufactured August 27, 2013, through June 26, 2014, equipped with 1000/2000/3000 series Allison Transmissions with 5th Generation Controls.

Some vehicles may have an incorrect Load-Based Shift Scheduling Calibration setting. This may result in poor performance during normal driving conditions. Using Allison TCM Reflash, an Allison distributor will correct the calibration setting.

Allison Transmission Distributors will perform this field action. To locate a distributor, go to www.allisontransmission.com/sales-service-locator. Locations with the Allison "swirl" have the reprogramming capabilities necessary to complete this field action.

When you contact an Allison Transmission Distributor, refer to Allison Tech Tip #TT7539EN and have your vehicle identification number available. Contact the distributor in advance to arrange for service. The field action may take up to one hour and will be performed at no charge to you.

This customer satisfaction field action will be available until February 29, 2016. Please be sure to have the field action completed before this date. Work done after this date may be done at the customer's expense.

If you have questions or need further information, contact the Allison Technical Assistance Center at (800) 252-5283 (24 hours a day) and reference Tech Tip #TT7539EN.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure