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TO: Service Locations

FROM: Service Systems Development

SUBJECT: **Detroit™ DT12™ Transmission Proper Towing Procedure**

ISSUE

Never tow a DT12™ equipped truck with the driveline or axle shafts installed. Failure to remove the driveline or axle shafts when towing the vehicle with the rear wheels on the ground will result in damage to the transmission and other parts. This is stated in the Cascadia Drivers Manual found in the glovebox, and applies to all transmissions. It is also recommended towing industry and truck maintenance industry practice to remove the driveline or axle shafts when towing from the front.

Towing a DT12™ from the rear with only the front steer wheels on the ground is acceptable.

Damage to the DT12™ transmission from improper towing is not covered under warranty.

CONTACT INFORMATION

Please contact the Detroit™ Customer Support Center at 855-253-0428 or email csc@daimler.com if you have any questions.