

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:
[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI15-007

Effective: 7/17/15

Release: 7/14/15

SUBJECT: Interim FL655 Ending – Final Recall to Begin

This letter is to inform you that the interim phase of Recall FL655, *Sterling Bullet Left Tie Rod Ends*, will end Friday, 7/17/15, and the final Recall will begin Saturday, 7/18/15. The final Recall bulletin will be available to dealers on 7/18/15 and it will replace the interim bulletin on AccessFreightliner.com and DTNAConnect.

IMPORTANT: All vehicles in FL655 require the final repair, even those that had the interim repair performed or the left tie rod end replaced.

Last Repair Date for Interim Repairs: 7/17/15

First Repair Date for Final Recall Repairs: 7/18/15

25-FL588-000 tie rod end kits should no longer be used due to parts integrity issues. If dealers have this kit in stock, the kits may be returned on a PAR **without a restocking fee**. The correct item category must be used. When filling out the Returns screen in Paragon, select **ZFR9** as the item category for the line item of the kit being returned. This item category has no restocking fee and is intended for campaign kits.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.