

Field Service Campaign

Daimler Trucks
North America LLC

July 2015
SF513A

Subject: TBB Mega Fuse Cable Routing

Models Affected: Specific Thomas Built Buses Saf-T-Liner C2 with A/C Buses manufactured January 1, 2015, through May 6, 2015.

General Information

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses (TBB), is initiating Field Service Campaign SF513A to modify the vehicles mentioned above.

There are approximately 600 vehicles involved in this campaign.

On certain vehicles, the mega fuse cover is not snapping into place to protect the fuse.

The mega fuse will be inspected and rerouted as needed.

Additional Repairs

Dealers must complete all outstanding Recall and Field Service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions.

Replacement Parts

No parts are needed for this campaign.

If our records show your dealership has ordered any vehicles involved in campaign number SF513, a list of the customers and vehicle identification numbers will be available on AccessFreightliner.com or DTNACONNECT.com. Please refer to this list when ordering parts for this recall.

Removed Parts

Please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts.

Labor Allowance

Table 2 – Labor Allowance

Campaign Number	Procedure	Time Allowed (Hours)	SRT Code	Correction Code
SF513A	Inspect Mega Fuse	0.1	174-6803B	12-Repair Recall / Campaign
	Inspect and Remove Cable End from Mega Fuse and Reroute	0.2	174-6803A	12-Repair Recall / Campaign

Table 2

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Claims for Credit

You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in OWL:

- Claim Type is **Field Service**.
- Enter the campaign number and appropriate condition code (**SF513A**).
- In the Primary Failed Part Number field, enter **TBB 150228**.
- In the Parts field, enter the appropriate kit/part number(s) as shown in the Replacement Parts Table.
- In the Labor field, enter the appropriate SRT from the Labor Allowance Table.
- For OWL, the VMRS Component Code is **032-001-035** and the Cause Code is A1 - Campaign.
- The campaign **terminates on July 31, 2016**.

IMPORTANT: OWL must be viewed prior to performing the field service to ensure the vehicle is involved and the campaign has not been previously completed.

Contact the Warranty Campaigns Department at (336) 889-4871, from 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday, via Web inquiry at AccessFreightliner.com / My Tickets and Submit an Inquiry, if you have any questions or need additional information.

All claims must be submitted within 30 days of the repair and within 30 days of the termination date of the campaign. All excess inventories to be returned to the PDC following the conclusion of the campaign must be returned in resalable condition to the Memphis PDC within 90 days from the termination date. Please submit a PAR to request return to the Memphis PDC. (Canadian dealers should return the kits to their facing PDC.)

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Copy of Notice to Owners

Subject: TBB Mega Fuse Cable Routing

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses (TBB), initiating Field Service Campaign SF513A to modify specific Thomas Built Buses SAF-T-Liner C2 Buses manufactured January 1, 2015, through May 6, 2015.

On certain vehicles, the mega fuse cover is not snapping into place to protect the fuse.

The mega fuse will be inspected and rerouted as needed.

To arrange for repairs, you should contact your local Thomas Built Bus dealer. The repair should take approximately half an hour and will be performed at no charge to you. To find a dealer in your area please go to www.thomasbus.com.

This Field Service Campaign **will terminate on July 31, 2016**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Thomas Built Buses will not pay for any damage caused by failure to properly maintain your vehicle. Thomas Built Buses considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure

July 2015
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Work Instructions

Subject: TBB Mega Fuse Cable Routing

Models Affected: Specific Thomas Built Buses Saf-T-Liner C2 with A/C Buses manufactured January 1, 2015, through May 6, 2015.

Mega Fuse Inspection and Repair

- 1) Chock wheels, set parking brake, make sure the shifter is in Park or Neutral. Disconnect the battery and ensure the ignition switch is off.
- 2) Open the A/C electrical compartment which is located behind the battery box on the street side. Inspect the cable. See **Figure 1** and **Figure 2**.

NOTE: Refer to **Figure 1**, notice that the battery cable coming from the bottom up to the top and connecting to the input side of the fuse, notice that it is running on the inside of the cover where the cover should fold over.

If the cable is routed as shown in **Figure 1**, remove the cable end from the mega fuse and reroute. Go to the next step.

If the cable is routed as shown in **Figure 2**, no further work is needed. Un-chock the wheels.

Cable crossing over where the cover should fold over the fuse



Figure 1, Incorrect Routing

- 3) Remove the cable end from the input on the mega fuse. (Do not allow the input cable from the battery to move off the stud)
- 4) Fold the cover over and run the cable behind the cover. (**Figure 2**)
- 5) Reconnect the cable as shown in **Figure 2**.

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Figure 2, Correct Routing

- 6) Snap the cover on the mega fuse and verify proper operation of the A/C.
- 7) Un-chock the wheels and reconnect the battery.