ATTENTION:	I	IMPORTANT - All				1
GENERAL MANAGER		Service Personnel				
PARTS MANAGER		Should Read and Initial in the boxes				
CLAIMS PERSONNEL		provided, right.				
SERVICE MANAGER		© 2014 Subaru o	f Ameri	ca, Inc.	All righ	ts reser



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2010-12MY Legacy and Outback Models SUBJECT: Intermittent Wiper Operation with Switch in Off Position

INTRODUCTION

This bulletin announces a replacement wiper switch assembly to address customer concerns of the wipers not parking correctly or moving intermittently, even when the control switch is off. Testing revealed moisture being retained in a composition of soldering flux and grease used during switch manufacturing may be forced out under extreme high-temperature conditions. If this moisture causes intermittent continuity between terminals, a circuit may close and power the wiper motor. A special sealer has been applied to the soldered terminals of the switch's printed circuit board during production to prevent this condition from occurring.

PART INFORMATION

The new wiper switch part numbers are 83114AJ04B and 83114AJ05B.

SERVICE PROCEDURE / INFORMATION

Follow the procedure outlined in the applicable Service Manual for replacing the wiper switch assembly. The current procedure remains unchanged.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period or with an active Added Security Gold Service Agreement, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
WINDSHIELD WIPER/WASHER SWITCH R&R	B830-101	UBL-43	0.4
WINDSHIELD/REAR WIPER TESTING & DIAGNOSIS	C830-001	UDL-43	0.5

REMINDER: SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.

Always refer to STIS for the latest service information before performing any repairs.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD **RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotiveproducts in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

