



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Inadvertent Start/Stop Button Press While Driving Causing Engine to Turn Off/Stall

**Models:** 2013-2014 Buick Verano

2013-2014 Cadillac ATS

Equipped with Keyless Access with Push-Button Start/Stop (RPO ATH)

### Condition/Concern

Some customers may comment that the vehicle intermittently stalls while driving, but there is no malfunction indicator lamp (MIL) or codes stored and you are unable to duplicate this condition.

This condition may be due to the customer inadvertently pressing the start/stop button during the course of normal vehicle operation, which can cause the engine to turn off.

### Recommendation/Instructions

A new calibration is available to change the amount of time the start/stop button must be pressed in order to turn off the vehicle. Button press time will be increased from .5 seconds to 2 seconds. By increasing the amount of time that the button must be held, the customer will be less likely to inadvertently turn off the engine during the normal course of vehicle operation. Technicians should reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2880978*	Body Control Module Reprogramming to Increase Stop-Start Switch Press and Hold Duration	0.5 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION