



Service Bulletin

PRELIMINARY INFORMATION

Subject: Wiper Squeak or Squeal Noise During Operation

Models: 2011-2015 Chevrolet Cruze

Condition/Concern

Some customers may comment on a squeak or squeal noise during wiper operation.

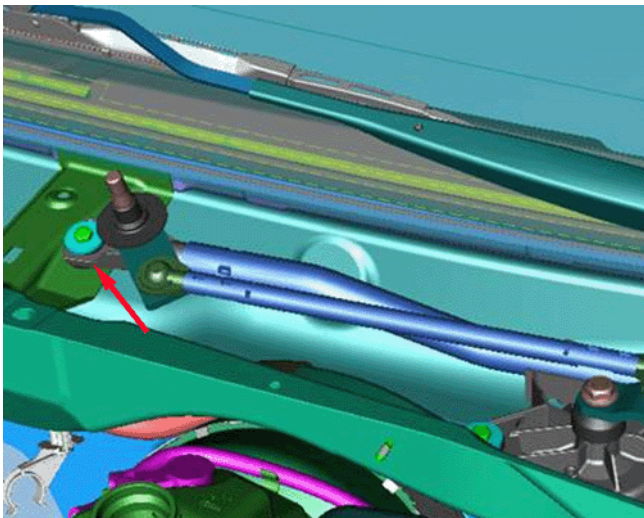
This condition may be caused by the passenger side wiper arm coming into contact with the windshield.

Recommendation/Instructions

Use the following steps to increase the gap between the wiper arm and the windshield by installing a shim (such as a washer) between the wiper module and the passenger side mount bracket.

The recommended gap should be 2 to 4 mm (0.08" to 0.16").

1. Remove windshield wiper transmission. Refer to Windshield Wiper Transmission Replacement in SI.



2. Install two washers, Kent Industries Part# 98983 or the equivalent, between the wiper module and the passenger side body mount bracket as shown above.

Parts Information

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com

Part Number	Description	Qty	Material Allowance
98983	Fender Washer Low Carbon Steel 6.4 mm x 18 mm x 1.6 mm (0.25" x 0.70" x 0.06")	2	\$0.46 USD (per vehicle) \$0.54 in Canada (per vehicle)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2080408*	Installing Washers Between the Wiper Module and the Passenger Side Mount Bracket	0.3 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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