



Service Bulletin

PRELIMINARY INFORMATION

Subject: Paint Peeling Above Anti-Chip Area

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado 2500/3500
2014 GMC Sierra 1500
2015 GMC Sierra 2500/3500
Built at Ft. Wayne Assembly (11th VIN Position = Z)
Built Prior to 5/15/2014

This PI was superseded to update Recommendation/Instructions and Warranty Information. Please discard PIT5313A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of the paint peeling above the Anti-chip area, as shown below:



Note: Process revisions were made at the vehicle assembly plant to resolve this issue effective 5/15/2014.

Recommendation/Instructions

If a vehicle comes in for this concern, a test should be performed on the remaining panels using the following:

This test should only be conducted on a vehicle exhibiting this condition and performed above the Anti-Chip area. On a clean surface, at or above room temperature, firmly apply a 2" wide piece of masking tape to the body, and pull upward quickly. Do not use duct tape, cloth backed tape, or other aggressive tapes. If the paint flakes or peels away, the panel in question should be repaired.

Refinish the affected areas using the appropriate material supplied by the refinish material supplier being used by the repair facility for finish repairs.

Note: Only repaint the affected areas. Panels that pass the test described above should not be repaired.

Note: All paint finish repairs of rigid exterior surfaces must meet GM standards. Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards. The GM Approved Refinish Materials book supplies all approved products, including volatile organic compound (VOC) compliant regulations recommended by the individual manufacturer, and detailed procedures for materials used in their paint system.

The latest revision of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at www.genuinegmparts.com.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1480458*	Left Front Door Outer Panel Full Color/Clear Coat	2.6 hr
1480468*	Right Front Door Outer Panel Full Color/Clear Coat	2.6 hr
Add	To Remove and Install Door Side Molding	0.3 hr
Add	With Tint Coat/Tri-Coat Paint	0.3 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Labor Operation	Description	Labor Time
1480478*	Left Rear Door Outer Panel Full Color/Clear Coat	2.2 hr
1480488*	Right Rear Door Outer Panel Full Color/Clear Coat	2.2 hr
Add	To Remove and Install Door Side Molding	0.3 hr
Add	With Tint Coat/Tri-Coat Paint	0.3 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Labor Operation	Description	Labor Time
1480498*	Left Body Side Outer Panel Full Refinish Color/Clear Coat	3.4 hr
1480508*	Right Body Side Outer Panel Full Refinish Color/Clear Coat	3.4 hr
Add	With Tint Coat/Tri-Coat Paint	0.3 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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