



Service Bulletin

PRELIMINARY INFORMATION

Subject: Left Rear Door Ajar Message Displayed And Dome Lamps Will Not Turn Off When Doors Are Closed

Models: 2015 Chevrolet Express
2015 GMC Savana

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the LEFT REAR DOOR AJAR message is displayed in the IPC and the dome lamps will not turn off when the doors are closed.

Recommendation/Instructions

Inspect circuit 1179 for the swing-out driver-side, 60/40 split door (RPO E26) ajar switch being shorted to ground. The swing-out driver-side, 60/40 split door RPO E26 is no longer offered but the door ajar switch wiring was left in the body wiring harness.

Inspect BCM X6 connector terminal 15 for being shorted to ground. If circuit is shorted to ground, remove terminal from BCM connector and tape circuit back into the harness, as the circuit is not needed.

Inspect wiring around driver front seatbelt retractor at left B-pillar for being pinched to ensure no other wiring is damaged.

Warranty Information

For vehicles repaired under warranty use:

Please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

ADDITIONAL SI KEYWORDS

lamp light lights

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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