

Bulletin No.: PIT5392

Date: Mar-2015

## PRELIMINARY INFORMATION

Subject: Normal Characteristic - Detent or Click Felt As The Accelerator Is Pressed

Models: 2015 Cadillac Escalade

2015 Chevrolet Silverado

2015 GMC Sierra, Yukon Denali Models With 8-Speed Transmission (RPO M5U)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

## Condition/Concern

Some owners may notice about 3/4 of the way through the accelerator pedal travel there is a detent/click with a feel of increased resistance

The accelerator pedal design has changed for vehicles equipped with the 8-speed transmission (RPO M5U).

The new accelerator pedal design has a built-in detent position near the last 1/4 of pedal travel.

The detent provides tactile feedback to the operator to minimize transmission downshifting, allowing for improved fuel economy, smoother operation, etc.

Pressing up to the detent will allow a more relaxed acceleration rate. When pressing through the detent, the transmission will downshift aggressively allowing for an increased acceleration rate

## Recommendation/Instructions

Important: Do NOT replace any parts for this condition. This is a normal operating characteristic of the vehicle and no repair attempts should be performed.

## **Customer Information**

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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