Service Bulletin

Bulletin No.: PIC6063A

Date: Mar-2015

PRELIMINARY INFORMATION

Subject: Unwanted Activation Of Park Assist Warning

Models: 2014 - 2015 Cadillac CTS Sedan VIN A

2014 - 2015 Cadillac XTS

With Advanced Park Assist (APA) (RPO UFQ)

This PI was superseded to update Models and Recommendation/Instructions. Please discard PIC6063.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this Pl.

Condition/Concern

A customer may comment that their park assist warning goes off with nothing around the vehicle. It may be found that the DIC will display the park assist warning indicator along with a chime or haptic seat activation with objects that are out of the normal range of the park assist sensors.

Recommendation/Instructions

Important: Do NOT replace parts for this issue.

Engineering is aware of this concern and is working on a software change for this issue.

This PI will be updated when the software becomes available.

Note: Until an update becomes available, the customer can turn the Park Assist System off if they would like to avoid unwanted warnings and turn on the system when they wish to use the Park Assist feature.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

ADDITIONAL SI KEYWORDS

activation calibration program seat vibration

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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