



Service Bulletin

INFORMATION

Subject: Windshield Spalling Or Cracks

Models: 2013 - 2014 Buick Regal

This PI was superseded to update Model Years Please discard PIC6018.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Windshields may have areas of spalling or cracks that cannot be felt from outside the glass. This concern may affect new unsold units as well as customer owned cars. Reference the attached photo which reflects this condition.



Recommendation/Instructions

These issues were caused by rigid bonding and it generated from a process issue at the supplier
Inspect the windshield. If spalling or cracks are present and no sign of impact is found, replace the windshield.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
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2020380	Windshield Replacement	Use Published Labor Operation Time
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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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