



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip How To Change The Audio Cue Volume On Start UP

Models: 2011-2015 Chevrolet Volt

This PI was superseded to update Models. Please discard PIC5577A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may state that the audio cue volume is too high or too low when starting or powering down the vehicle.

The customer may want to know how to adjust the volume for the audio cue.

Recommendation/Instructions

The audio cue volume can be adjusted by hitting the config button on the center stack and then select radio settings and then audio cue options.

Under this menu, you can shut of the audio cue or adjust the volume on the audio cue

Note: Please advise the customer that adjusting the radio volume knob while the audio cue is playing will also turn the volume up and down.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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