



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Navigation Map Update May Fail To Load

**Models:** 2008-2012 Cadillac CTS Models  
Equipped with Navigation Radio (RPO UAV)

*This PI was superseded to labor op and warranty information. Please discard PIC5723A.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Navigation map update may fail to load

### Recommendation/Instructions

The 2012 navigation disc may fail when loading. As a result, shipments of the 2012 navigation disc have been stopped. Please contact the Navigation Disc Center to obtain a 2013 or newer Map disc.

Ordering information: [www.gmnavdisc.com](http://www.gmnavdisc.com) or (866)462-8837.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
R0761	Navigation Map Data Storage Device Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION